



COMBIVIS studio 6.6 license process FAQ Nr. 018

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Introduction

This document gives a general overview of the new ticket system used to license COMBIVIS studio 6 and its related libraries and packages.

License model

Versions 6.5 and older

Previously, the following steps were required to license the software:

1. Customer orders license
2. Order is processed
 - Customer receives order confirmation
3. Sales order goes into the production
 - USB flash drive including software and serial number is produced
4. The USB-Stick together with the serial number is shipped to the customer
5. Customer installs software
 - License-Request by email including the serial number and contact information
6. KEB generates license if the serial number is valid (license is bound to the MAC address)
7. Customer receives an executable Exe file is bound to the Mac address
 - The product is licensed

Version 6.6 and newer

With COMBIVIS studio 6.6, the licensing model changes fundamentally.

The license model described above is no longer supported.

A new ticket system replaces the old model, making licensing more comfortable for the customer. With the following steps, COMBIVIS studio 6 as well as its libraries and packages are licensed:

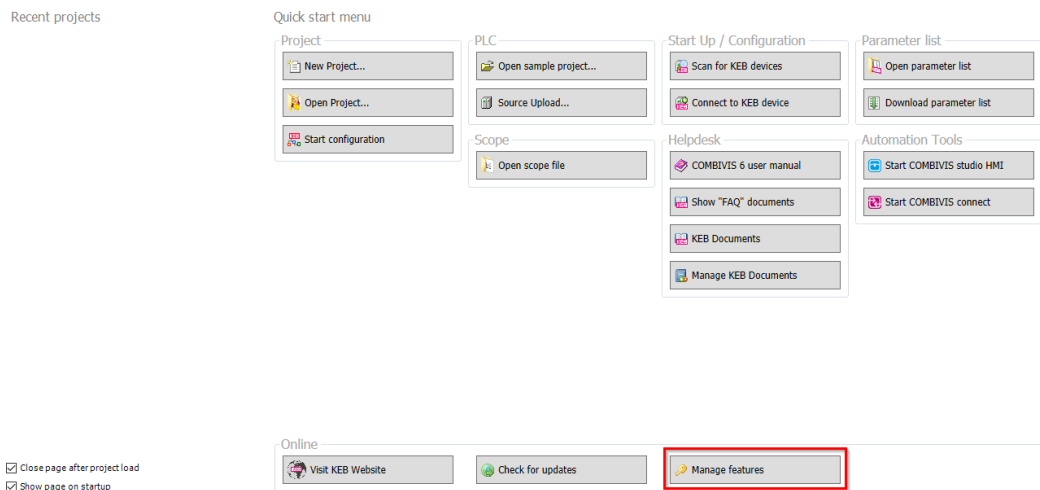
1. Customer orders license
2. Order is processed
 - Customer receives order confirmation
 - License (required serial number) is generated directly as a **ticket**
 - Depending on delivery and payment conditions, the customer receives a delivery bill including the ticket number shortly afterwards
3. Customer manages all COMBIVIS studio 6 features and their licenses with the received ticket

Ticket-System

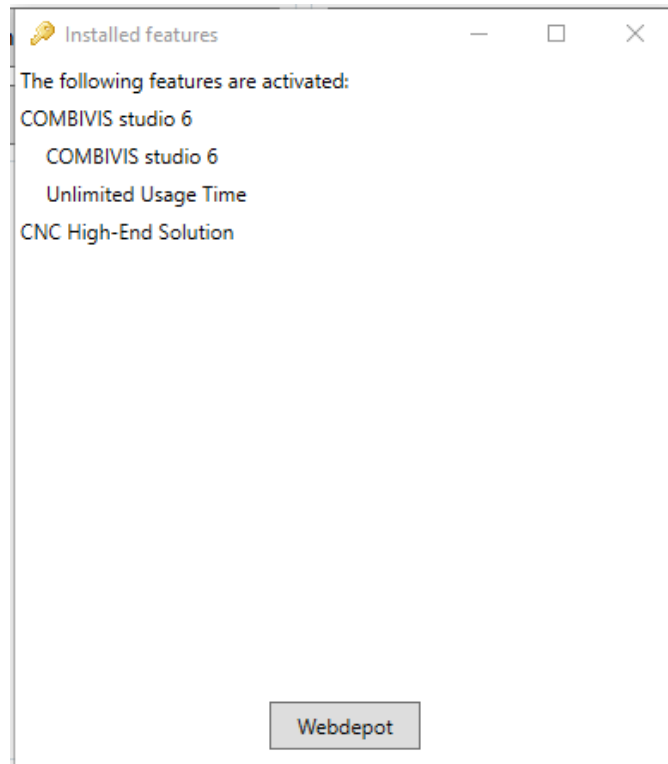
Activating licenses

Via the software surface of COMBIVIS studio 6 the user has the possibility to manage his licenses.

The start page of COMBIVIS studio 6 features a new button to access all licenses.



By clicking on “Manage features”, a new window appears, showing all currently active licenses.




With the button “Webdepot”, the default browser opens, redirecting the user to KEB WebDepot. The KEB WebDepot is also directly accessible via <https://features.keb.de>.

Hint:

The KEB WebDepot requires the actual browser version to guarantee all functions.

To activate a license, the ticket number has to be entered. After clicking “Next”, the available license is shown.



KEB English 

[Home](#) | [Auto Update](#)

Welcome to KEB WebDepot

Welcome to KEB WebDepot. You can transfer your licenses to your Container using this WebDepot. Please enter your ticket and click "Next".

Ticket:

XXXX-XXXX-XXXX-XXXX-XXXX

[Next](#)


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If a license was not activated yet, the status lists the license as available. By clicking "Activate Licenses", the depot proceeds to the last step to activate a license. Already activated licenses are listed as "Activated".

Under „Name“ you can see which license is in the ticket and under „Status“ you can see that the license is not activated yet (see picture below) or was activated meanwhile (in this case → "Activated").

To activate this license, the user has to click on „Activate Licenses“.

KEB English 

[Home](#) | [My Licenses](#) | [Auto Update](#)

My Licenses

Name	Activated On	Container	Status
COMBIVIS studio 6	-		Available

[Activate Licenses](#)

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The last step requires the user to select the container that should contain the new licenses. "KEB Workstation" should be used for user PCs with COMBIVIS studio 6.

The screenshot shows the KEB software interface. At the top left is the KEB logo. To the right, there is a language selection dropdown set to "English" with a UK flag icon. Below the logo is a navigation menu with "Home", "My Licenses", and "Auto Update". The main content area is titled "Available Licenses". It contains a box with instructions: "To activate your licenses: 1. Select the licenses you want to activate. 2. Select the locally connected Container to which you want to transfer the licenses. 3. Click 'Activate Selected Licenses Now'". Below this is a table with columns: Name, Activated On, Container, and Status. The table has one row: "COMBIVIS studio 6" with a checked checkbox, a dash in the "Activated On" column, and "Available" in the "Status" column. Below the table is a "Select Container" section with a dropdown menu showing "130-2659020076 (KEB Workstation)" and a refresh icon. Below the dropdown is a red button labeled "Activate Selected Licenses Now". To the right of this button is the text "File-based license transfer". At the bottom left of the interface is a link for "My Licenses". The footer contains "© KEB Automation KG" and a link for "Legal Notice".

Available Licenses

To activate your licenses:

1. Select the licenses you want to activate.
2. Select the locally connected Container to which you want to transfer the licenses.
3. Click "Activate Selected Licenses Now".

<input checked="" type="checkbox"/>	Name	Activated On	Container	Status
<input checked="" type="checkbox"/>	COMBIVIS studio 6	-		Available

Select Container

130-2659020076 (KEB Workstation)

130-2659020076 (KEB Workstation)

Activate Selected Licenses Now File-based license transfer

[My Licenses](#)

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All licenses that should be activated must be selected with the check mark. Confirming the selection with "Activate Selected Licenses Now" starts the licensing process. Once completed, the following window appears:



Online License Transfer

Starting license transfer.
 Creating license request.
 Downloading license update.
 Importing license update to Container.
 Creating receipt.
 Uploading receipt.

License transfer completed successfully!

The user confirms with ok and arrives at the updated start overview, which shows that the selected license/licenses are now activated on the PC and the status changed from "Available" to "Activated".

English

Home
My Licenses
Auto Update

My Licenses

Name	Activated On	Container	Status
COMBIVIS studio 6	2020-09-07 10:46:24	● 130-2659020076	Activated

[Re-Host Licenses](#)

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Re-Host Licenses

Licenses can be transferred to another device by re-hosting them. The active licenses have to be returned, thus, a license can only be active on one device.

To re-host a license, the ticket number has to be entered. After clicking "Next", the status for all corresponding licenses is shown.



KEB English 

[Home](#) | [Auto Update](#)

Welcome to KEB WebDepot

Welcome to KEB WebDepot. You can transfer your licenses to your Container using this WebDepot. Please enter your ticket and click "Next".


Ticket:

[Next](#)

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The following overview is shown.

KEB English 

[Home](#) | [My Licenses](#) | [Auto Update](#)

My Licenses

Name	Activated On	Container	Status
COMBIVIS studio 6	2020-09-07 10:54:47	 130-2659020076	Activated


[Re-Host Licenses](#)


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By clicking "Re-Host Licenses", the depot proceeds to the last step to re-host a license.





English 

Home
My Licenses
Auto Update

Re-Hostable Licenses

To re-host licenses from one Container to another Container:

1. Make sure that the Container with **Serial 130-2659020076** is connected to this computer. If this Container is not connected to this computer, connect it now and click "Rescan for Container".
2. Select the licenses you want to re-host.
3. Click "Deactivate Selected Licenses Now".
4. After the successful deactivation of the selected licenses, you can activate them again in another Container.

<input checked="" type="checkbox"/>	Name	Activated On	Container	Status
<input checked="" type="checkbox"/>	COMBIVIS studio 6	2020-09-07 10:54:47	130-2659020076	Activated

Deactivate Selected Licenses Now

File-based license transfer

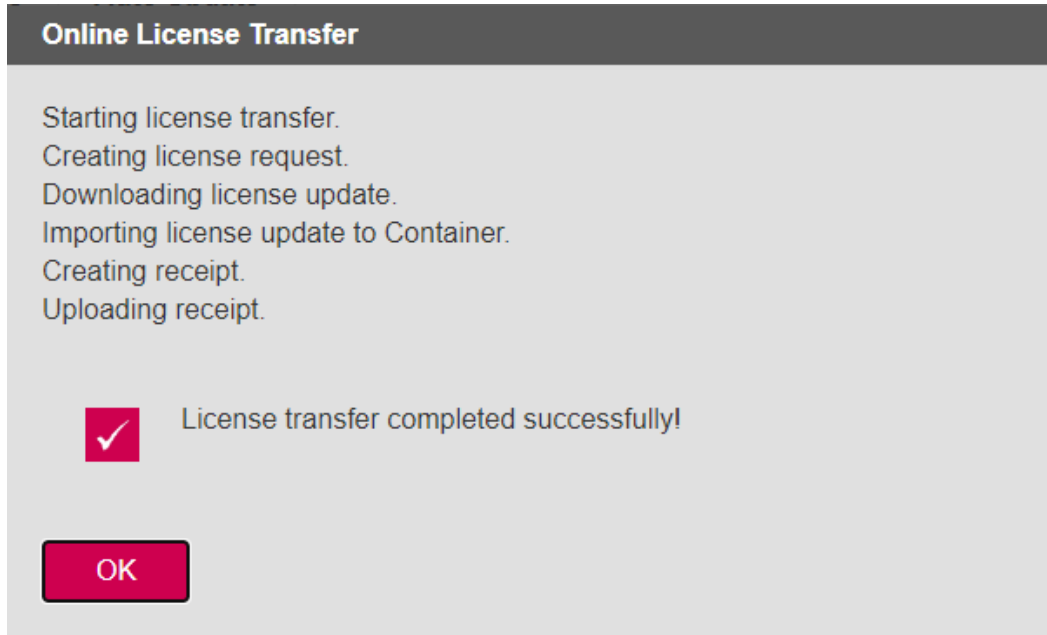
[My Licenses](#)

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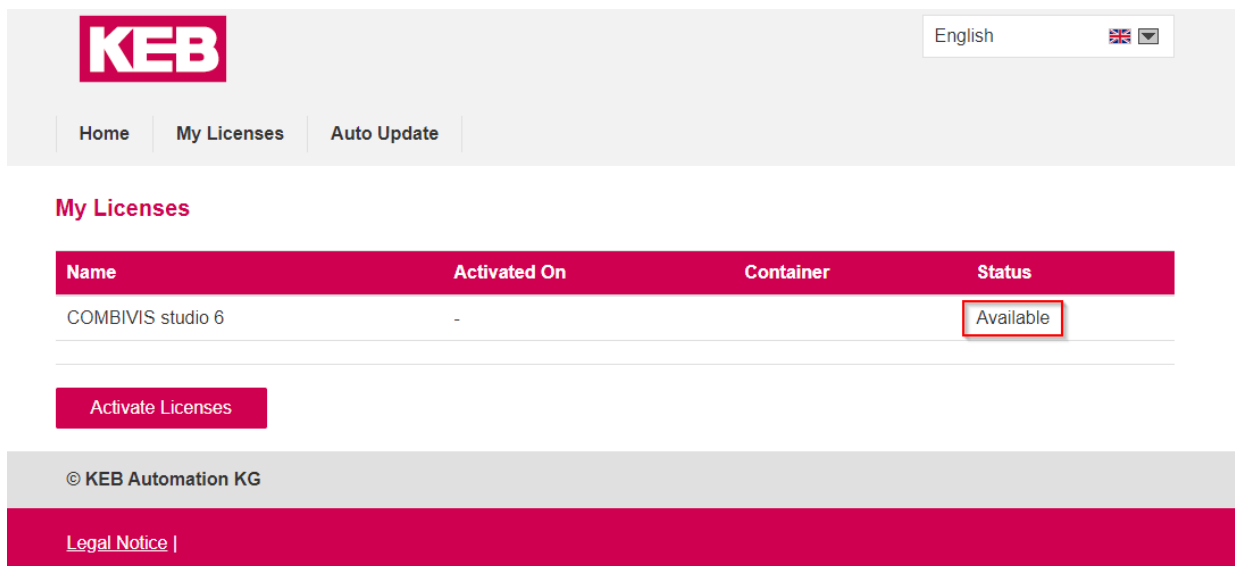
[Legal Notice](#) |

All licenses that should be re-hosted must be selected with a check mark. Confirming the selection with "Deactivate Selected Licenses Now" and start the re-hosting process.

Once completed, the following window appears:



Finally, the returned license can be used again.



Hint:

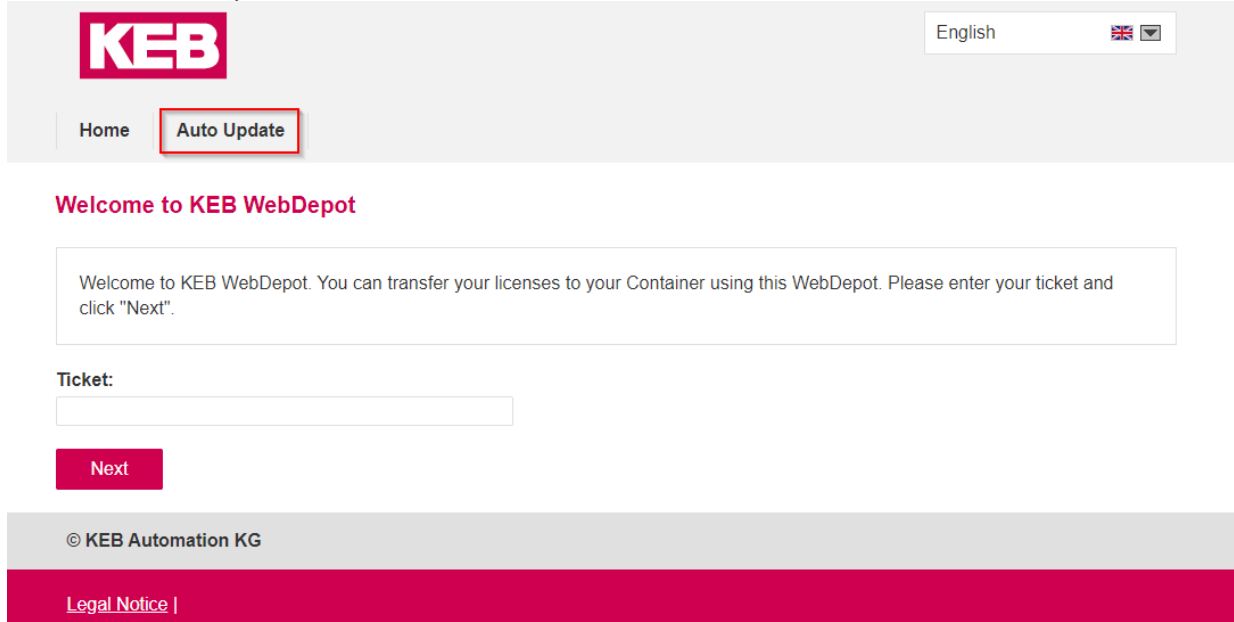
Active licenses **can only deactivated by using the licensed PC and its connected License container.**

If a license cannot be deactivated, please contact your sales representative or KEB support. This might be the case, if:

- the licensed device is being freshly set up
- core components of the device were changed or are defective
- the license container was deleted
- using an outdated browser version




Auto Update

Time-limited licenses can be updated by KEB. For licenses to stay up-to-date an auto update mechanism was implemented.



The screenshot shows the KEB WebDepot interface. At the top left is the KEB logo. At the top right, there is a language selection dropdown set to 'English' with a UK flag icon. Below the logo is a navigation bar with 'Home' and 'Auto Update' buttons; the 'Auto Update' button is highlighted with a red border. The main content area is titled 'Welcome to KEB WebDepot' and contains a text box with the message: 'Welcome to KEB WebDepot. You can transfer your licenses to your Container using this WebDepot. Please enter your ticket and click "Next".' Below this is a 'Ticket:' label followed by an empty text input field. A red 'Next' button is positioned below the input field. At the bottom of the page, there is a footer with '© KEB Automation KG' and a 'Legal Notice |' link.



English  

[Home](#) | [Auto Update](#)


Automatic License Update

Welcome to automatic license update.

Here you find license updates for you Container, provided by the vendor of the license.

Select the Container, you want to update and click "Check License Updates". You can transfer these updates during the next step.

Select Container

130-2659020076 (KEB Workstation) 

[Check License Update](#) File-based license transfer

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After selecting a license container, the process must be confirmed via „Check License Update“.

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Inspection of our units in view of their suitability for the intended use must be done generally by the user. Inspections are particularly necessary, if changes are executed, which serve for the further development or adaptation of our products to the applications (hardware, software or download lists). Inspections must be repeated completely, even if only parts of hardware, software or download lists are modified.

Application and use of our units in the target products is outside of our control and therefore lies exclusively in the area of responsibility of the user.

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