

Configuration SIM-Card into C6 Router FAQ No.0007

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District Court Lemgo HRA 5649 DUNS-No. 314108728 VAT-No. DE309087075 Bank Details: Sparkasse Paderborn-Detmold IBAN DE 19 4765 0130 0000 0060 07 BIC WELADE3L General Partner: Vittorio Tavella KEB Verwaltungs-GmbH, Barntrup District Court: Lengo HRB 8965 Directors: Curt Bauer CMO, Ralf Lutter COO, Vittorio Tavella CFO, Wolfgang Wiele CTO



Introduction

This document describes how to change and configure the SIM-Card in a C6 Router.

Installation SIM-Card

The SIM-Card (not provided with the C6 Router) must be associated with a data traffic plan. The traffic plan must be properly chosen depending on foreseen traffic generated by the remote assistance session and SMS notification usage (for E2/M2 models).

The SIM-Card must be of ID-000 (ISO/IEC 7810) standard format (25mm x 15mm).





Insert correctly the SIM-Card as shown in the picture.



Pull the SIM-Card in the slot till you hear a "click".







Connection to the C6 Router via Ethernet

Turn on the device and connect it to the network from the WAN port.

Start the COMBIVIS connect Control Center and connect to the domain to which the Router will have to be associated.



If Control Center is not connected to the domain it will not possible to associate the C6 Router to the domain. When doing the first configuration of a C6 Router it is suggested to work with Control Center connected to the desired domain.

Click then on the "router" icon on the toolbar and then click on the "Local Area Network" icon as shown in the following figure.

		SIGN IN SETTINGS HELP	_ 🗆 ×
e) omain devices	statistics (router)	
		statistics (Touter)	
	Local Area Network	Control Center will communicate with the Router through local area network connectivity. The Router doesn't need to be in the same subnetwork as the Control Center PC.	
	USB	Control Center will export the Router configuration to an USB memory stick. You can plug it into the Router to apply.	

The following figure shows the "LAN discovery" screen.

Control Center supports the automatic device recognition regardless of the network class on which the PC is configured.



Note that the discovery procedure does not require any Internet connection.



ONFIGURATION N	ODE > ROUTER	atistics route	I		
Please enter t ⁱ	he login creden	tials then click Discov	er. All matching Routers on the local	network will reply.	
User name	admin				
Password	•••••				
		Discovery			
Routers found			-		
		Configure	MAC LAN: MAC WAN:	þ	

Each COMBIVIS connect Router has a local protection against undesired access to its configuration. The protection is made with a combination of user/password. The user is always "admin" (not changeable). The initial password is "admin" and it is possible to change it later.

After you have inserted the password, click the "Discovery" button to start the process.

Control Center shown a list of devices found in the network with password matching the one specified. Each C6 Router in the list is identified by the MAC addresses of its network interfaces.

Click on the line corresponding to the Router you need to configure and then click on the "Configure" button to proceed. (MAC address is on the C6 Router label)

The following figure shows the screen with the configuration options.



			SIGN IN	SETTINGS	HELP	_ 🗆 ×
€ domain devices statistics route	er					
CONFIGURATION MODE > ROUTER > CONFIGURATION						
✓ WAN Configuration						
 LAN Configuration 						
Serial Port Configuration						
General Options						
✓ LAN-WAN Routing						
 Domain Registration 						
 Software version 						
	Reboot	Apply				
		F 7				

Configuration SIM-Card

This section is used to configure the integrated modem parameters.

🔿 Modem		
Status	Error: No SIM	
IMEI	357784046674006	
Carrier		
Carrier mode	Unknown	
Signal strength	all	
PIN code		
APN		
User name		
Password		
Domain		
Dialed number	*99#	i.e. *99#
Set service center		
✓ Data roaming		



"Status" may assume the following values:

- Connected the modem is connected
- Disconnected the modem is disconnected
- Error: <ErrorCode> one of the following errors was detected:
 - No SIM
 - PIN required
 - PIN2 required
 - PUK required
 - PUK required
 - Wrong PIN
 - Only one PIN insertion retry left
 - NO PIN insertion retry left
 - Modem not present or initialized
 - Initialization the Modem is initializing

"Carrier mode" shows the technology type used by the radio infrastructure to communicate with the Modem.

"Signal strength" is the power of the signal detected by the Modem.

The "PIN code" field is used to enter the SIM-Card PIN code, when required.

The "APN" field is used to enter the Access Point Name, required to connect the Modem to the Internet.

The "Username", "Password" and "Domain" fields are used to enter credentials given by the provider to connect the Modem to the Internet.

The "Dialed number" (e.g. *99#) field is used to enter the telephone number for the Modem to call in order to connect.

The "Set service center" field is for set manual the SMS Service Center Number. If you want to do this, then select first the Checkbox in front. Normally is the SIM Card set the SMS Service Center Number automatically.

The "Data roaming" checkbox is for using, do you want to use mobile data over the SIM Card.



The SIM cannot be removed or replaced while the C6 Router is operating.



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> KEB Automation KG Südstraße 38 • D-32683 Barntrup fon: +49 5263 401-0 • fax: +49 5263 401-116 net: www.keb.de • mail: info@keb.de